Element i+ Immunodiagnostic Analyzer Update Installation Instructions—v 2.3.0

Element i+® Immunodiagnostic Analyzer update v 2.3.0 provides performance improvements and bug fixes. It is recommended to update the analyzer at your earliest convenience.

To perform the update, the current software version on the Element i+ Analyzer must be at least 1.2.0.1.

To Check Software Version

1. Power on the Element i+ analyzer.
2. Touch ⚙ in upper right to enter Settings menu.
3. Touch **SOFTWARE VERSION**.
4. Confirm software version is at least 1.2.0.1 before proceeding to next steps.

Update Instructions

1. Obtain a USB drive and confirm the drive has no existing files that begin with "Element i+". If Element i+ files exist on the USB drive, please delete them or obtain a different USB drive.
2. On a PC with an available USB drive, navigate to **https://heska.mbiodx.com/Update/index.php**, click the link **Version 2.3.0,** then click the link **UPDATE FILE**, and **SAVE** the file **ElementI+-update-2.3.0.tar.xz** to the USB drive. Safely eject the USB drive from the PC.
   NOTE: Please remove any USB drives currently inserted in the analyzer before proceeding to next step.
3. Insert the USB drive into a USB port in the rear of the analyzer.
4. Touch ⚙ in upper right to enter the Settings menu.
5. Touch **ADMINISTRATOR** and enter Admin for User Name and Password.
6. Touch ✓ in upper right.
7. Touch **SYSTEM UPDATES**.
8. The analyzer will display, "System update available on the USB drive" once it detects the update on the USB. If the USB drive is not recognized, see *Troubleshooting* section below.
9. Touch **UPDATE NOW** to start the update. Do not interrupt the update once started.
   NOTE: v 2.3.0 update will take ~10 minutes.
10. Touch **RESTART** after the update has been completed successfully. The analyzer will automatically power down.
11. Power **ON** the analyzer by pressing the power button on the bottom left, rear of the analyzer.
12. Touch ⚙ in upper right to enter the Settings menu.
13. Touch **SOFTWARE VERSIONS** to confirm App Version has been updated to v 2.3.0.
14. Touch 🏠 to return to Home screen.
15. Congratulations, the analyzer has successfully been updated to v 2.3.0!

Troubleshooting

- Ensure no other USB drives are plugged into the analyzer.
- Touch **CHECK USB DRIVE** to force the analyzer to rescan the drive for updates.

- Remove the USB drive and insert into a different USB port on the rear of the analyzer, then touch **CHECK USB DRIVE**.
- Try copying the update file to a different USB drive with no other files loaded on that drive. Smaller capacity USB drives are preferred over large capacity USB drives for Element i+ software update files.

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For further assistance, please call Heska's Technical Support Services   US 800 464 3752   CA 866 382 6937   AU 1300 437 522

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